



Juniper Family Medicine

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November 8th, 2024

To our most valued patients at Juniper Family Medicine,

It is with heavy hearts that after 13 years of service, Drs. Campbell and Pierce will be closing the doors at Juniper Family Medicine next month.

Our last day of seeing patients, answering phones and responding to portal messages will be on December 19, 2024.

We know this raises a lot of questions and concerns and we will do our very best to help you navigate through these transitions.

If you are a patient of Dr. Campbell, she will be taking a position at Family Physicians of Western Colorado at Primary Care Partners. She will be taking some time off but will resume a normal schedule seeing patients sometime in February of 2025. While she is unavailable, her new partners will be able to refill prescriptions, answer questions and see patients for both acute and chronic needs. If you are interested in following Dr. Campbell, please call 970-245-1220 and their staff will be happy to help you. Please know that if you or a family member have ever been a patient at Family Physicians of Western Colorado in the past and were terminated from their practice for any reason, you will not be able to be seen there by Dr. Campbell. Should that be the case, we would encourage you to actively look for another primary care provider as soon as possible and would recommend Grand Valley Primary Care, Family Health West or Intermountain Health Primary Care Clinic.

If you are a patient of Dr. Pierce, she will be taking a position through Family Health West in their primary care clinics. She will be taking some time off but will resume a normal schedule seeing patients sometime in January of 2025. While she is unavailable, her new partners will be able to refill prescriptions, answer questions and see patients for both acute and chronic needs. If you are interested in following Dr. Pierce, please call 970-858-9894 and their staff will be happy to help you. Please know that if you or a family member have ever been a patient at Family Health West in the past and were terminated from their practice for any reason, you will not be able to be seen there by Dr. Pierce. Should that be the case, we would encourage you to actively look for another primary care provider as soon as possible and would recommend Grand Valley Primary Care or Intermountain Health Primary Care Clinic.

Our incredible physician's assistant, Liz Carlson, will be taking a position at Appleton Clinics. Her last day with us will be November 14th, 2024. She has been an unbelievable asset and member of our team for nearly ten years. We could not be more grateful for the time we have spent with her or proud of the care she has delivered to our patients. We wish her the best and will miss her dearly.

If you have an outstanding balance here at Juniper Family Medicine, please be aware this **MUST** be paid prior to being seen at your respective doctor's new practice. Should an outstanding balance exist, you will not be seen at the new office until this is settled.

We would appreciate you using November and early December to ask for refills on your medications. When able, we will provide a 90-day supply with 1-3 refills (there are state rules with controlled substances limiting us to a 30-day supply at a time). Having your refills set up prior to our closing date will make the transition easier for our new offices and prevent delays as your charts will take time to set up. If you are on a controlled substance, you will still be able to get your refills before Drs. Campbell and Pierce start at their new offices, but we recommend giving them at least a week to get your refill sent in. Do not rely on your pharmacy knowing that Juniper will be closed—it will be up to you to direct where you want the request to go to avoid long delays.

If you are a patient currently participating in Juniper Family Medicine's Semaglutide or Tirzepatide weight loss programs, please hang tight as additional communication will be headed your way in the coming weeks to help with your specific care needs.

If there are studies (labs, imaging, procedures) that you have been putting off, we ask that you try to get them all done by December 5th, 2024, so we can confidently report all results over to you prior to closing our doors. If you have the option to wait on any non-urgent or screening items until 2025, we recommend waiting as that may make receiving your results a more seamless process. If you have any questions about whether you should wait or not, please ask your provider in the next few weeks. We will do our best to return calls and portal messages in a timely fashion; we ask that you be judicious in your use of the portal so we have time to manage the needs of all our patients.

We know that losing your doctor can be a scary and uncertain time. We will do our best to make these large changes as comfortable as possible but ask for your grace, kindness and patience as we too navigate unfamiliar waters. It has been our pleasure being a part of your care for the past 13 years. We have had an incredible run and could not have done any of this without our amazing staff. They are a truly dedicated group of individuals so when you visit or call us over the next month, please thank them for all they have done to help over the years. They are the best and we know how lucky we have been to have worked with them. We also owe all of you, our terrific patients, for placing your trust in our abilities and our small clinic to deliver high quality and thoughtful care to you and your loved ones over the years. It has been an honor getting to serve you here and we look forward to continued relationships in different settings.

With sincerest gratitude—

A handwritten signature in black ink, appearing to read 'Laura Campbell', with a stylized flourish extending to the right.

Laura Campbell, MD

A handwritten signature in black ink, appearing to read 'Kathryn Pierce', with a stylized flourish extending to the right.

Kathryn Pierce, MD